Agnieszka **Rygielska**

ISTQB FL Certified Tester and QA freelancer

⌂ *Berlin area, Germany*

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Work Experience

uTest.com, TesterWork.com
remote

Freelance Software Tester
April 2019, February 2020 – now

- Reporting defects and verifying software features correctness – various browsers, native iOS.
- Designing my own and executing customer-provided test scenarios.
- uTest.com — since Feb 2020: >2 test assignments per week.
- TesterWork.com — since Apr 2019: 1–2 test assignments per month.

Zalando Lounge
Berlin, Germany

Customer Care Specialist
November 2018 – March 2019

- I found a defect in an internal system that suggested incorrect address to the customer and thus caused multiple failed deliveries. Thanks to my detailed report and collaboration with IT, the company saved shipment costs for approx. 200 parcels per week.
- I was resolving customer issues including investigating complex cases including fraud detection and violation of company policies. During my time on duty, I discovered approx. 10 fraud cases.

Credit Suisse
Wrocław, Poland

Banking Operations Specialist, Supervisor in Fund Data team.
November 2016 – September 2018

- I worked collaboratively with IT to plan and execute tests for seven major software releases.
- In a daily business, I was the first point of contact for the most complex queries regarding maintenance of fund data.
- In march 2018, I was promoted to supervisor of fund data management process.

Education

DeutschAkademie
Berlin, Germany

German Language Course B1–C1
Apr 2019 – Nov 2019

- Obtained TELC Deutsch B2 Certificate and continued learning till C1 level.

Wrocław University of Technology — Natural Sciences
Wrocław, Poland

Master of Science (mgr inż.)
2011 – 2016

- Bachelor's (2011–2015) and master's (2015–2016) degree; both grades: very good. Faculty of Environmental Engineering.

Skills

Certificates	ISTQB Foundation Level (awaiting certificate delivery) ● TELC Deutsch B2
I engineer with	Manual software testing techniques ● SQL (basics) ● Python 3 (basics, self-learning) ● Selenium IDE ● VBA scripting (basics)
I work with	Salesforce Cloud (CRM) ● Autodesk® AutoCAD 2014 ● Google Analytics ● MS Office
Languages	Polish (native) ● English (professional working proficiency) ● German (working proficiency) ● Swedish (basics)

Courses

- **ISTQB Foundation Level Certification 2018 (CTFL)** — by Udemy (online), 2020.
- **Google Analytics for Beginners** — by Google Analytics Academy (online), 2019.
- **Introduction to Python Programming** — by Udacity (online), 2019.
- **Business Process Modeling using BPMN 2.0 and Enterprise Architecture** — by Dunstan Thomas, 2018.
- **Automation of Data Reporting and Analysis using VBA (Visual Basic)** — by Altkom Akademia, 2017.
- **Automation of Software Testing using Selenium**, workshop — by Volvo Group IT, 2017.
- **Relational database SQL course (including DDL, DML, QL)** — internal course at Credit Suisse, 2017.
- **Manual Software Testing**, workshop — by Volvo Group IT, 2016.

Free Time

Hobbies Lifestyle blogging `www.thebeautytown.com` (practicing Google Analytics) ● traveling ● Scandinavian culture ● popular science